Northern Wyoming Surgical Center
Patient Bill of Rights

The Northern Wyoming Surgical Center (NWSC) adopts and affirms as policy the following rights of patients/clients who receive services from our facility. **As a patient, you have the right to:**

1. Considerate and respectful care.
2. Personal and informational privacy, within the law.
3. Be fully informed regarding your diagnosis, treatment, and prognosis, to the degree known.
4. Confidentiality of records and disclosure. Except when required by law, you have the right to approve or refuse the release of records.
5. The opportunity to participate in decisions involving your health care, including your ability to voice grievances regarding treatment or care that is (or fails to be) furnished, unless contraindicated by concerns for your health.
6. Make informed decisions about medical care, including the right to accept or refuse medical or surgical treatment and information concerning implementation of any advance care directive.
7. Impartial access to treatment regardless of race, color, sex, national origin, religion, handicap, or disability. (NWSC adheres to all federal and state rules, regulations, and policies to promote a non-discriminatory environment for all our surgical patients.)
8. Receive an itemized bill for services provided at NWSC.
9. Know the identity and professional status of individuals providing service(s) to you.
10. Information concerning the ownership of NWSC. A list of owners is listed below and www.nwsccody.com.
11. In accordance with Wyoming State Statue, Title 35, Article 4: *Wyoming Health Care Decisions Act* the Center has adopted, as a matter of conscience, the Policy to always attempt to resuscitate and transfer patients to a hospital in the event of a life- threatening situation.
12. Exercise your rights without being subject to discrimination or reprisal.
13. Have your rights exercised by the person appointed under WY State law to act on your behalf, or if none of your rights been appointed, any legal representative designated by you in accordance with WY State law, you may exercise your rights to the extent allowed by the WY State law.
14. Report any comments concerning the quality of services provided to you during the time spent at NWSC and receive fair follow-up on your comments in a timely manner. Grievances may be reported to any of the following:
    a. NWSC Administrator, 732 Lindsay Lane, Cody, WY 82414, or call (307) 587-2139,
    b. Office of Healthcare Licensing & Surveys, https://health.wyo.gov/aging/hls/ or call (307) 777-7656; or
    c. For Medicare/Medicaid: Medicare Ombudsman at https://www.cms.gov/center/special-topic/ombudsman/medicare-beneficiary-ombudsman-home
15. An "Advance Healthcare Directive." You can obtain more information at https://www.wyocourts.gov/app/uploads/2025/04/passingitonchapter7l-advancedhealthcaredirective.pdf

As a Patient, You Are Responsible for:

1. Providing, to the best of your knowledge, accurate and complete information about your present health status and past medical history and to report any unexpected changes to the appropriate provider(s).
2. Following the treatment plan recommended by the primary provider involved in your case, and/or do not follow the provider involved in your case.
3. Providing a responsible adult who will safely transport you home after surgery.
4. Indicating whether you clearly understand a contemplated course of action and what is expected of you.
5. Your actions if you refuse treatment, leave the facility against the advice of the provider, and/or do not follow the provider's instructions relating to your case.
6. Assuring the financial obligations of your healthcare are fulfilled as expediently as possible, including accepting personal financial responsibility for any charges not covered by your insurance.
7. Being respectful of all health-care providers and staff, as well as other patients.

If you have any questions regarding your rights or responsibilities, you may discuss your concerns with us.

Ownership

The physicians and facilities listed below are limited partners in the Northern Wyoming Surgical Center, LLC. An interest in this facility enables them to have voice in the administration and policy making of this healthcare institution. Their involvement ensures quality surgical care is provided for their patients. The physicians also perform surgery at other surgical facilities. If you have a preference on where your ambulatory procedure is performed, please let us know. Special emphasis is placed on patient feedback so that you are always treated professionally and courteously.

Lael Beachler, D.P.M.
Stephen F. Emery, M.D.
Christopher Rice, M.D.
Northern Wyoming Ophthalmology: Barry Welch, M.D.
Thomas H. Etter D.O.
Mark E. Ryzewicz, M.D.
Jimmie G. Biles, M.D.
Jeffrey Poffenbarger, M.D.
Cody Regional Health d/b/a West Park Hospital
Urologic Services of Northern Wyoming: Gregory Stewart, M.D.